

## 1. Introduction

Welcome to the Acceptable Use Policy ("AUP") for the ProClaim Management Suite ("Service"), operated by SQ Business Software ("we", "us", or "our"). This AUP outlines the acceptable use of our Service and aims to ensure a safe, legal, and enjoyable experience for all users.

## 2. Prohibited Activities

You agree not to use the Service for any of the following prohibited activities:

- Engaging in any unlawful, fraudulent, or malicious activities.
- Infringing on the intellectual property or proprietary rights of others.
- Uploading or transmitting viruses, malware, or any other harmful code.
- Sending spam or unsolicited messages.
- Attempting to gain unauthorized access to the Service or any related systems or networks.
- Interfering with or disrupting the integrity or performance of the Service.
- Collecting or storing personal data about other users without their consent.
- Using the Service to process or store any content that is offensive, abusive, or inappropriate.

## 3. User Responsibilities

### 3.1 Account Security

You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account.

### 3.2 Compliance with Laws

You agree to comply with all applicable laws, regulations, and third-party rights in connection with your use of the Service. This includes respecting the intellectual property rights of others.

### 3.3 Reporting Violations

If you become aware of any violation of this AUP, you agree to notify us promptly and cooperate with us to investigate and remedy the issue.

## 4. Monitoring and Enforcement

We reserve the right to monitor the use of the Service to ensure compliance with this AUP. If we determine, in our sole discretion, that you have violated this AUP, we may take any action we deem appropriate, including:

- Issuing a warning to you.
- Suspending or terminating your access to the Service.
- Removing any offending content from the Service.
- Reporting the violation to appropriate law enforcement authorities.
- Taking legal action against you.

## 5. Limitations of Liability

To the fullest extent permitted by law, we are not liable for any damages arising out of or related to your use of the Service in violation of this AUP. You agree to indemnify and hold us harmless from any claims, damages, losses, or expenses arising out of or in connection with your violation of this AUP.

## 6. Changes to This AUP

We may modify this AUP at any time by posting the revised version on our website. The revised AUP will be effective immediately upon posting. Your continued use of the Service after the changes are posted constitutes your acceptance of the new AUP.

## 7. Contact Information

If you have any questions or concerns about this AUP, please contact us at:

*SQ Business Software*  
*PO Box 1066, Riverside, CA 92502*  
*Email: [Support@SQBusiness.Software](mailto:Support@SQBusiness.Software)*  
*Phone: (253) 228-4214*  
*Web: [SQBusiness.Software](http://SQBusiness.Software)*